

B.B.A. Semester - 5 (CBCS) Examination**Oct/Nov. - 2023(Old Course)****HUMAN RESOURCE GROUP: MANAGEMENT OF INDUSTRIAL RELATIONS (ELECTIVE)****Time: 2:30 Hours****Marks: 70****Instructions:**

1. All questions are compulsory.
 2. Figures to the right indicate marks.
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Que.1 Explain the term 'industrial relations'. Discuss the objectives and importance of industrial relations. (14)

OR

Que.1 Define the term 'industrial relations'. Explain in detail the various factors affecting to industrial relations.

Que.2 Define the term 'industrial dispute'. Explain the various forms of industrial disputes and impact of industrial disputes. (14)

OR

Que.2(A) Discuss the difference between the concepts of industrial dispute and industrial conflicts.

Que.2(B) Write a note on prevention and settlement of industrial disputes.

Que.3 What is worker's participation in management? Discuss nature and objectives of worker's participation in management. (14)

OR

Que.3 What is quality circle? Explain the working structure of quality circles.

Que.4 Define the term trade unions. Explain the functions and problems of trade unions in India. (14)

OR

Que.4(A) Explain the principles of collective bargaining.

Que.4(B) Write a note on negotiation.

Que.5 Write detailed notes. (any two) (14)

1. The industrial employment (standing orders) act 1946
2. The payment of wage act 1936
3. The payment of gratuity act 1972
4. The minimum wages act 1948
